

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: 8

Question No: 524

Topic: Home Care and Support

Hansard Page: Written

Senator Polley asked:

Is there an official review of the range of home support services available? If so, please outline the progress of this review.

Answer:

To inform the development of the Commonwealth Home Support Programme, reviews are being undertaken to analyse services currently delivered under:

- Respite (*completed*);
- Service Group 2 (Assessment, Client Care Coordination, Case Management and Counselling/Support, Information and Advocacy (for both the carer and care recipient)) (*completed*);
- Service Group 5 (Home Modifications, Home Maintenance, Goods and Equipment and Formal Linen Services) (*expected to be completed in April 2014*);
- Meals (*completed*); and
- Community transport (*completed*).

The reviews were undertaken in consultation with the Commonwealth Home Support Programme Advisory Group and its respective Sub Groups, which operate under the auspice of the National Aged Care Alliance to provide independent advice to the Minister and the Department. Most Sub Groups (excluding respite) have used common elements during the review process. These included literature reviews, environmental scans, data analysis, focus groups and online questionnaires.